

It's how we treat people.

May 21, 2021

MHRI-GHUCCTS Monthly Statistical Seminar Series 2020-2021

The Tableau Basics: How to Visualize COVID-19 Surveillance Data

Christian Boxley, Senior Research Associate MedStar Health National Center for Human Factors in Healthcare

- 1. Introduction
- 2. Goals of this presentation
- 3. What is data visualization?
- 4. Cognitive science and data visualization
- 5. Approaching visualization
- 6. Tableau Walkthrough
- 7. Resources
- 8. Questions



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- Graduated from Georgetown University majoring in Biology of Global Health
- Started working at MedStar Health National Center for Human Factors in Healthcare in Aug. 2018
- Play ultimate frisbee in my free time
- Fun fact: have appeared on ESPN SportsCenter's Top 10 Plays twice for two different sports







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Goals

- Not possible to teach everything there is to know about data visualization and Tableau in one hour
- I'm not an expert myself!



Goals

We hope to give you all the building blocks to:

- Start asking good questions about data viz
- Think critically about data viz
- Create your own visualizations





- 1. Introduction
- 2. Goals of the presentation

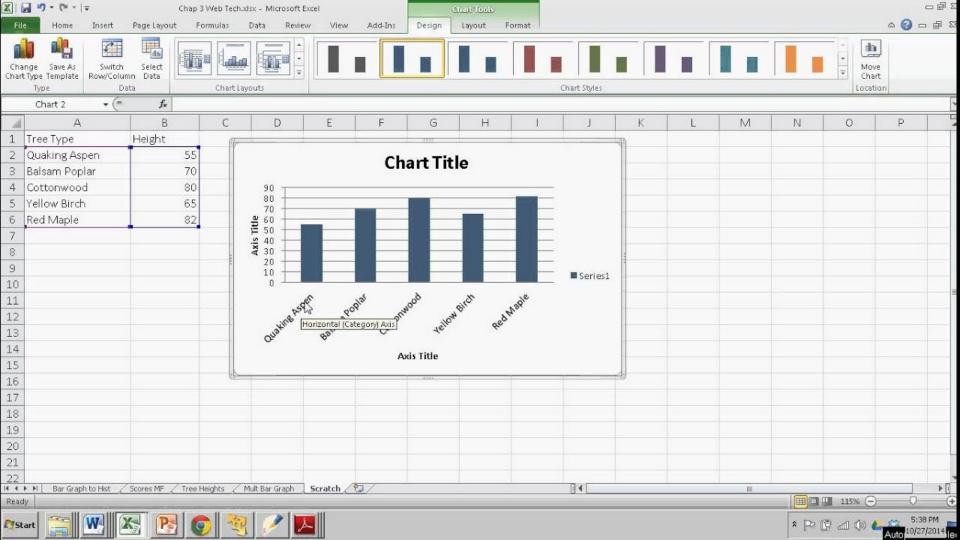
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What do you think when you hear *data visualization?*





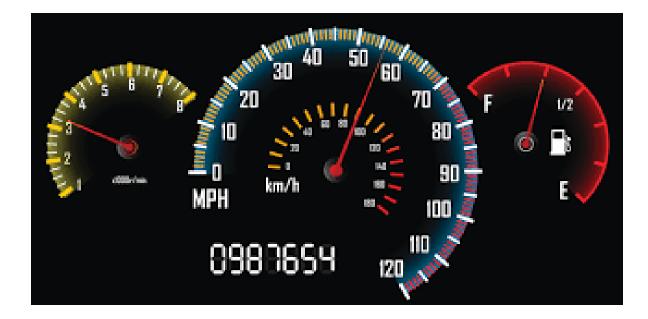
Data visualization is everywhere

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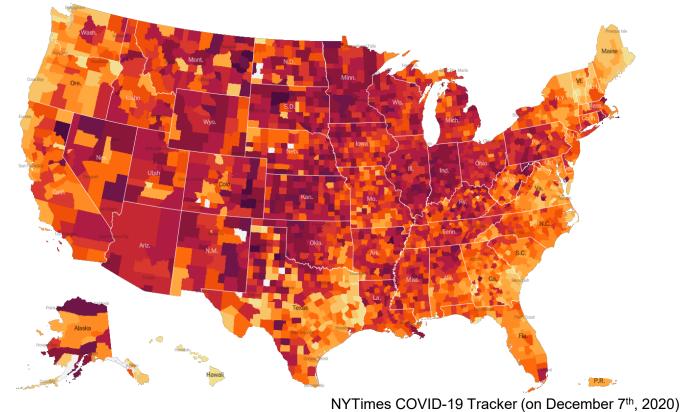














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Humans are Visually-Driven Creatures



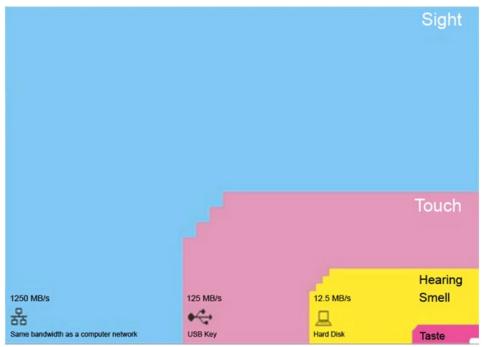


Humans are Visually-Driven Creatures





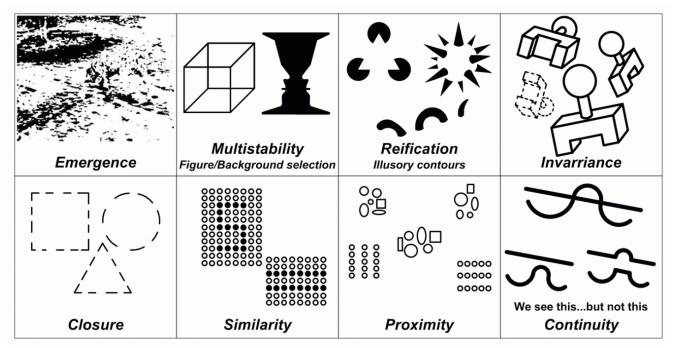
Strengths of Human Vision



High Bandwidth



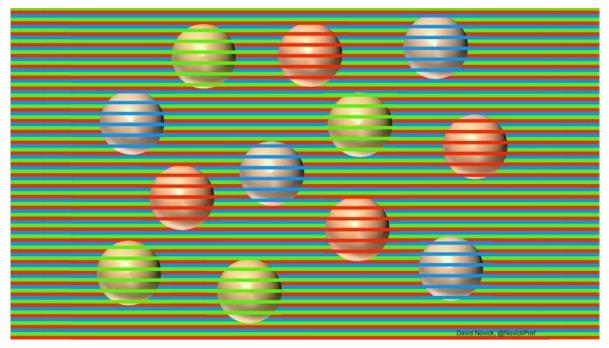
Strengths of Human Vision



"Fill in the blank": Gestalt Pattern Recognition



Weaknesses of Human Vision



Optical Illusions - Perceptual Biases



Weaknesses of Human Vision

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Visual Noise and Overload



Information Visualization

- Use understanding of perceptual system...
 High bandwidth, holistic, pattern recognition
- To design accurate representations of data...
 Reduce impact of perceptual biases, change blindness, visual noise
- That support human activities
 - Exploration, insight, and communication



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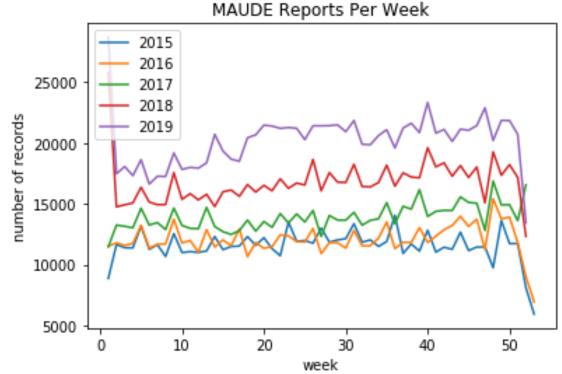


Explore your data ...only using this table

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Explore your data





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Explore your data

- Audience varies
- High level of interaction
- Used to gain insights
- Visualization structure constantly evolving

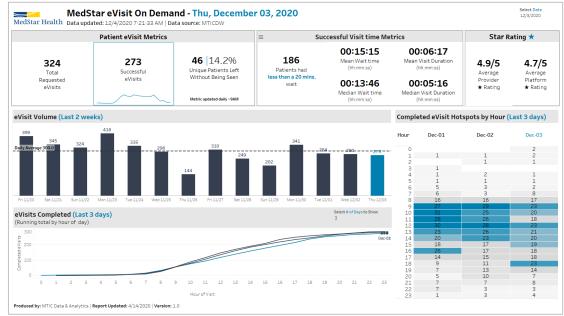




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Drive operational decisions

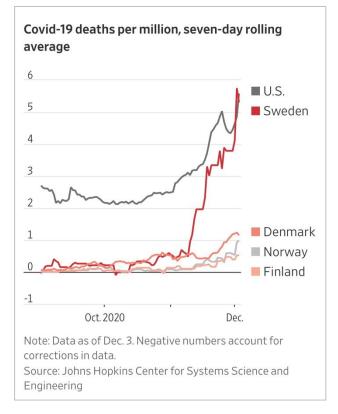
- Known audience ideally with communication between developers and users
- Varying levels of interaction
- Data updated every morning
- Visualization structure has stayed consistent over 5+ months





Communicate your insights

- Typically, general audience
- Low levels of interaction
- Highly glanceable and intuitive





Questions to ask yourself.

- What are you trying to highlight and how does this fit into the bigger picture?
- The strengths and weaknesses of any chart, presentation, and the data (i.e. What does it show? What does it hide?)
- Who is your audience and what is the purpose of the visualization?



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- An American interactive data visualization software company founded by three researchers at the Department of Computer Science at Stanford University in 2003
- In 2019, the company was acquired by Salesforce for \$15.7 billion
- Queries relational databases, cloud databases, spreadsheets, and more to generate graph-type data visualizations



Tips and Tricks

Tips and Tricks

- Speak your users' language details matter
- Get feedback early and often

Guiding Questions

- **Exploration**: What questions do you want to answer?
- **Operational**: What task or decision is your user trying to make?
- **Communication**: What is the message you are trying to get across?



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Resources

- Visualization Leaders and Thoughts for Beginners
- Sign up for a <u>free trial</u> of Tableau
- <u>Recent paper</u> on rapidly developing visualizations and dashboards

Tableau is well-supported, and there is a <u>community</u> of users happy to help new users.



Thank you

Christian.L.Boxley@Medstar.net

It's how we treat people.

